



Thank you for choosing Swim2Swim at Britannia Pool for your swimming lessons.

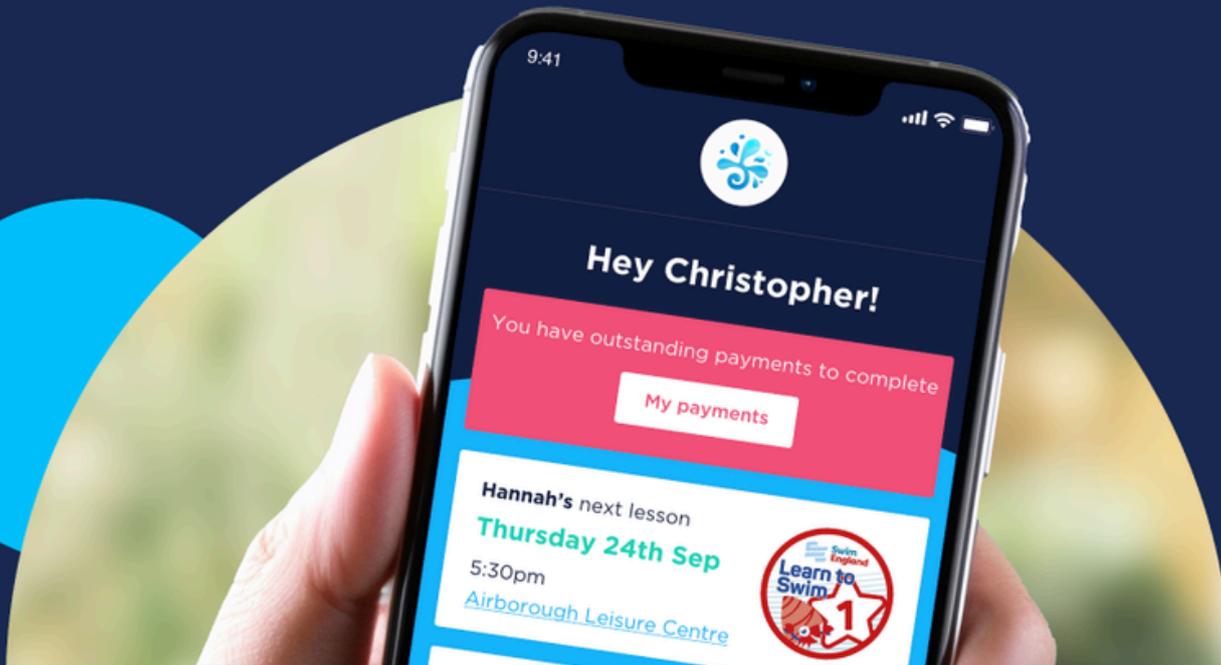
Let us help make your first swim with us special. Contact us if you would like more help / information



**[www.swim2swim.com](http://www.swim2swim.com)**  
**email: [info@swim2swim.com](mailto:info@swim2swim.com)**  
**Call: 01206 212603**



# Introducing **Soakly** for Customers



**Software** - Swim2swim uses **Soakly**, a trusted reliable software designed especially for swim schools.

Through the **Customer Portal**, you can easily manage everything in one place – pay for lessons, check what your child is learning, follow their progress, and celebrate their achievements.

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**The Pool** – Britannia Pool is a purpose built pool near Marks Tey, Colchester full address :  
Britannia Pool, Great Tey Road, Essex, CO6 1HZ

The pool is 12m x 6m. 1.3m deep. Only one lesson takes place in the pool at a time with water based teachers.

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**The lessons** – Lessons for school age children take place on Mondays – Fridays after school and on Saturday and Sunday mornings. Full details and timetable can be found on our website [www.swim2swim.com](http://www.swim2swim.com). We follow the Swim England learn to swim programme Stages 1–7.

We swim for 50 weeks a year during school and bank holidays in 12 or 13 week terms. Lessons are paid for termly in advance with the option of paying by monthly Direct Debit once the 1st term is complete.

Swim2swim also run lessons for **babies and pre-school** children at Britannia Pool seven mornings a week, for more information visit the website or contact the office directly

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**What to wear** - Well fitting swim wear should be worn. Bikinis and below the knee swim shorts are not suitable.

Although not essential goggles are advisable. These should be well fitted and the children should be able to put them on and take them off themselves. A selection of zoggs goggles are available from our shop at Britannia pool or can be purchased through the link on our website

<https://swim2swim.com/swim-shop>

Hats are also not essential but can be worn if desired. Long hair should be tied up securely.

Jewellery should not be worn, newly pierced ears can be taped up.

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**Car park** – There is plenty of on site parking at Britannia pool, please ensure you park in the marked bays.

Arrive for your lessons only 10 minutes or so before your start time with enough time to get changed to avoid congestion in the car park and changing areas.

Please note that no food or drink (apart from water) can be taken into the pool building.

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**Changing rooms** – Please remove shoes and socks before entering the changing room areas.

The Swim2swim changing room policy can be found here <https://swim2swim.com/about-us/changing-room-policy>

Children aged 8 and over should use their own changing rooms or the accessible /staff changing room is also available. If an adult is assisting a swimmer under the age of 8 the changing room of the adult's gender should be used

**Weekday classes** – swimmers with lessons on the hour use the changing rooms on the left hand side (blue) and swimmers with lessons half past the hour use the changing rooms on the right hand side (yellow).

**Weekend classes** – swimmers with lessons on the hour use the changing rooms on the left hand side (blue) and swimmers with lessons half past the hour use the changing rooms on the right hand side (yellow).

There are exceptions to this for the weekday morning baby and pre-school classes. If you have any questions re which changing rooms to use please speak to the office.

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**Viewing area** – There is a large viewing area at Britannia Pool. There are enough chairs for a spectator for each swimmer in the lesson. Where possible please only bring one adult to watch to enable everyone to see their children swim. There are benches in the corridor where siblings can sit, read and do their homework. Once your child's lesson has finished please vacate the seats for the next class even if your swimmers are still getting changed.

We appreciate that there will be occasions where additional adults and siblings will need to attend. Please be considerate and use a common sense approach.

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**Mobile phones and photography** – Mobile phones should not be used on poolside or in the changing rooms.

**Our photograph policy** – We acknowledge that you may want to take an occasional quick photo of your child during their swimming lesson. Please refrain from taking videos as this can be distracting. Before taking ANY photos, please seek permission from other spectators and ensure the photo is of your child only. If in doubt, do not take the photo. Please respect all requests .

We strongly advise against the publication of such photos on the internet and/or social media.

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**The Team** – We have an experienced team of qualified teachers and assistants who are dedicated to providing quality swimming lessons and an overall all round great experience.

**The office team** are located at Britannia Pool Great Tey and can be contacted via email [info@swim2Swim.com](mailto:info@swim2Swim.com) or 01206 212603

We are on social media Facebook and instagram

**About us** – Swim2Swim is a family run business providing swimming lessons in and around North Essex for more than a decade. We run lessons not only at Britannia but also Primrose pool Ramsey and You Fit Eight Ash Green.

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